

Effective Date: [Insert Date]
Last Updated: 05.01.25

At Optimum Privacy we are committed to protecting your privacy and maintaining customer satisfaction. This Privacy Policy explains how we collect, use, and safeguard your personal information when you use our services.

1. Our Privacy Philosophy

At OptimumPrivacy.net, privacy is our foundation. With that being said we intend on meeting our customers expectations with efficient installation and booking materials, as well as 24/7 customer service and help for your anticipated needs.

2. Information We Do *Not* Collect

-  No IP address logs (after session ends)
 -  No DNS queries
 -  No user activity tracking
 -  No personally identifiable information (PII), unless explicitly provided (e.g. email for support)
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3. Information We May Collect

We intend on collecting what is essential to improve our services:

Data Type	Description	Retention
Account Info	Email (if you create an account)	Until deletion
Payment Info	Via third-party processors (e.g. Stripe)	Not stored by us
Support Requests	Optional info you provide when contacting us	6 months max

Connection Metadata	Timestamps and bandwidth (non-identifying)	Purged every 24h
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4. How We Use Your Information

- To provide secure access to our services
- To respond to support requests
- To process payments (via trusted third parties)
- To monitor system performance (aggregate data only)

We **do not** sell, rent, or share your information for advertising or profiling purposes.

5. Cookies & Tracking

We use only **essential cookies** required for site functionality.

We do not use tracking cookies, advertising scripts, or analytics services that monitor user behavior.

6. Data Security

We implement robust security protocols for mobile and online booking, including:

- End-to-end encryption
 - No centralized logging
 - Two-factor authentication (optional)
 - Regular security audits and penetration testing
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7. Data Storage & Retention

All systems are hosted in privacy-friendly jurisdictions (e.g. Switzerland, Iceland, or [specify location]).

Minimal logs are retained only as long as necessary for operation and are automatically purged.

8. Your Privacy Rights

Depending on your location (e.g., EU, California), you may:

- Request access to your data
- Request deletion of your data
- Object to data processing
- Withdraw consent at any time

To make a request, contact: privacy@optimumprivacy.net

9. Third-Party Services

We use trusted third-party providers for:

- Payment processing (e.g., Stripe, PayPal)
- Support ticketing (e.g., Freshdesk, Zendesk)

They are contractually bound to meet our privacy standards.

10. Children's Privacy

Our services are not intended for individuals under the age of **18**. We do not knowingly collect data from minors.

11. Policy Changes

We may update this Privacy Policy from time to time. If we make material changes, we will notify users via our website or email (if provided).

12. Contact Us

If you have any questions or concerns about your privacy, please reach out to:

Optimumprivacyllc@gmail.com Privacy Office / Email